



## Card Suite Lite App FAQ

### General Questions

#### Q: What is the Card Suite Lite App?

provides a range of features such as viewing transaction history, setting card controls, and accessing customer support.

#### Q: Which platforms is the Card Suite Lite App available on?

A: The Card Suite Lite App is available on both iOS and Android platforms. You can download it from the Apple App Store or Google Play Store.



#### Q: Is the Card Suite Lite App free to use?

A: Yes, the Card Suite Lite App is free to download and use. However, standard data charges from your mobile carrier may apply.

### Account and Security

#### Q: How do I register for the Card Suite Lite App?

A: After downloading the app, open it and follow the on-screen instructions to register. You will need to provide some personal information and verify your identity.

#### Q: What should I do if I forget my password?

A: If you forget your password, use the "Forgot Password" feature on the login screen. You will be guided through the steps to reset your password via email or SMS.

#### Q: How secure is the Card Suite Lite App?

A: The Card Suite Lite App uses advanced encryption and security measures to protect your personal and financial information. It also offers features like biometric login (fingerprint or facial recognition) for added security.



## Card Management

### **Q: Can I view my transaction history in the app?**

A: Yes, you can view a detailed transaction history for each of your linked cards within the app.

### **Q: How do I report a lost or stolen card?**

A: If your card is lost or stolen, you can report it through the app by navigating to the card management section and selecting the option to report a lost or stolen card. Follow the prompts to complete the process.

### **Q: Can I set spending limits on my cards?**

A: Yes, the Card Suite Lite App allows you to set transaction limits on your cards for added control over your spending.

## Payments and Notifications

### **Q: Does the app support mobile payments?**

A: Yes, the Card Suite Lite App supports mobile payments via NFC technology and integrates with popular digital wallets.

### **Q: Will I receive notifications for transactions?**

A: Yes, you can enable real-time notifications for transactions and other card activities within the app's settings.

### **Q: How do I enable notifications?**

A: To enable notifications, go to the app settings, find the notification preferences section, and customize the alerts you wish to receive.

## Customer Support

### **Q: How can I contact customer support through the app?**

A: The Card Suite Lite App provides access to customer support via in-app messaging, phone support, or email. Navigate to the support section in the app for contact options.

### **Q: What should I do if the app is not working properly?**

A: If you encounter any issues with the app, try restarting your device or reinstalling the app. If the problem persists, contact customer support for assistance.